

Order Number	Page
AW38123	3
Customer Number	Purchase Order
*IN38	
Phone Number	Service Writer
(770) 403-1548	310
Date	Time
6/24/2015	4:58:22 PM

INVOICE

***** C A S H *****

Copy

UNIT INFORMATION:

Unit	4F501533	Make	GM
Model	5500	Year	2004
Serial #	1GDE5C1194F501533		
Read In	169283 O	Read Out	169283
Open Dt	4/17/15	GVW	

AC#		AUTH	
Equipment Customer Number	Equipment Customer	Terms	
*IN38	CAW FREIGHT	Cash	
Segment 01 continued			
Miscellaneous Charges	N T	Unit	Extended
Qty Keyword/Description	R X	Price	Amount
1 OUTWRKR	Y T	60.00	60.00
R18669 YATES TOWING			
TOTAL MISC.			60.00
SEGMENT SUBTOTAL			4,151.53

02 BATTERY LIGHT COMING ON	Code: N02 08 A	ALL	
	SV ADV 310 Jeff Nixon		
COMPLAINT: CUSTOMER STATES THE BATTERY LIGHT IS COMING ON AFTER DRIVING 40-50 MILES...CHECK & ADVISE			
CAUSE:			
CORRECTION:			
LABOR CHARGED:		Amount	
		133.00	
TOTAL PARTS			.00
SEGMENT SUBTOTAL			133.00

03 Lee-Smith Internal Use Segment	Code: N02 LSI A	ALL	
	SV ADV 310 Jeff Nixon		
<input type="checkbox"/> Hard card filled out with all contact information <input type="checkbox"/> Repair authorization (signature, e-mail, phone auth. time stamp) <input type="checkbox"/> Warranty verification (ISIS, Oasis, ICS, etc.) <input type="checkbox"/> Case file created Case # _____ <input type="checkbox"/> T-time repairs documented and approved <input type="checkbox"/> Quality check or road test (Mileage out _____) <input type="checkbox"/> Customer signature obtained after repair completion <input type="checkbox"/> Complete story with the 3 C's (Complaint, Cause, and Correction) <input type="checkbox"/> Copy of all sublet invoices attached (not the original) <input type="checkbox"/> Add on repair authorization <input type="checkbox"/> Warranty Parts and cores tagged and placed in the proper location <input type="checkbox"/> Parts blue tag (when requested) Tag # _____			

Return Policy: All returns, including cores, must be made within 14 days. Between the 14th and 30th day, a 15% restocking charge will be assessed. All cores must be returned in the original box and be drained, cleaned and reassembled. An invoice copy must accompany any return, including any warranty request. No returns after 30 days. No returns of special order parts.

I agree to pay all collection costs, interest at 1.5% per month, and reasonable attorney's fees if I fail to pay within terms or if collection is referred to an attorney. I have read and understand the Return Policy, disclaimers and disclosures.

Part Disclaimer: Part numbers herein are used for identification purposes only. Parts may not be sourced from the original equipment manufacturer.

Received By: _____
Signature _____ Print Name _____

Warranty Disclaimer: Customer's sole and exclusive warranty, if any, is that provided by the manufacturer of the part. Seller hereby disclaims all express or implied warranties, whether implied by operation of law or otherwise, including, without limitation, all implied warranties of merchantability or fitness for a particular purpose. In no event, shall Seller be liable for personal injury or property damage or any other loss, damage, cost of repairs, or incidental, punitive, special or consequential damages of any kind, whether based upon warranty, contract, strict liability, negligence or any other cause of action arising in connection with the products or services sold or performed by Seller. Customer agrees that under no circumstances shall Seller's liability, if any, for damages relating to a product or part exceed the net sales price of the defective product or part. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of any product or part.

Pickup _____ Delivery _____ P.O.# _____
Mail all payments to:

Lee-Smith, Inc.
2800 8th Avenue
Chattanooga, TN 37407-2843

Terms: NET 10 following the month of invoice date. Amounts not paid by the 10th of the following month will be subject to a late charge of 1.5% per month, 18% per annum.

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AC#		AUTH	
Equipment Customer Number	Equipment Customer	Terms	
*IN38	CAW FREIGHT	Cash	
Segment 03 continued			
_____ECM image/Health report			
LABOR CHARGED:		Amount	
		.00	

	TOTAL PARTS	.00	
	SEGMENT SUBTOTAL	.00	

04	CHECK FOR ENGINE KNOCK	Code: N02 12 A	ALL
		SV ADV 310	Jeff Nixon
COMPLAINT: CHECK FOR ENGINE KNOCK.			
CAUSE:			
CORRECTION: FOUND ENGINE KNOCKING. FOUND NO WAS TO KILL INJECTORS TO ATTEMPT TO ISOLATE NOISE. REMOVED OIL FILTER AND CUT OPEN TO INSPECT FOR METAL. NONE FOUND. REMOVED LOWER OIL PAN AND FOUND ENTIRE BOTTOM OF PAN COATED IN THICK METALIC PASTE. CUSTOMER REQUESTED WE PERFORM NO FURTHER DIAG. AND DECLINED ENGINE REPLACEMENT. INSTALLED OIL PAN WTH 4 BOLTS. PLACED ALL OTHER BOLTS AND PARTS REMOVED IN CAB			
LABOR CHARGED:		Amount	
		No Charge	

	TOTAL PARTS	No Charge	
	SEGMENT SUBTOTAL	INTERNAL	

*****	PAY THIS AMOUNT	CUSTOMER TOTAL	4,784.64

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I agree to pay all collection costs, interest at 1.5% per month, and reasonable attorney's fees if I fail to pay within terms or if collection is referred to an attorney. I have read and understand the Return Policy, disclaimers and disclosures.

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