

**\*\* Reprint \*\***

Invoice: **0104515469**  
Date / Hour: 3/26/2020 2:00:43PM  
Repair Order: 515469  
Customer: 124468  
Branch: CHA  
Total Invoice: \$8,054.86  
\*\*\*Cash\*\*\*

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Customer P/O: cwilson Orig R/O: 0 Completion Date: 3/25/2020

**Unit Number: 1992**                      **Model Year: 2014**                      **Make/Model: International ProStar**  
**Type: Heavy Duty**                      **VIN: 3HSDJAPR7EN758707**                      **Meter: 940996 Miles**

Customer Tax ID:

Detail Tax Info:

Hamilton County 0.00	\$0.00
Local Tax	\$36.14
Single Article 0.00	\$0.00
TN Sales Tax (7%)	\$112.44
TN Single Article Tax (2.75%)	\$0.00
<b>Total:</b>	<b>\$148.58</b>

**REPRINT**

<b>Total Parts:</b>	<b>\$156.91</b>
<b>Total Core Charge:</b>	<b>\$29.00</b>
<b>Total Core Ret:</b>	<b>(\$29.00)</b>
<b>Total Labor:</b>	<b>\$1,162.20</b>
<b>Total Miscellaneous:</b>	<b>\$287.17</b>
<b>Invoice Subtotal:</b>	<b>\$1,606.28</b>
<b>Total Tax:</b>	<b>\$148.58</b>
<b>Storage Fees:</b>	<b>\$6,300.00</b>
<b>Total Invoice:</b>	<b>\$8,054.86</b>

<u>Payment Method</u>	<u>Terms</u>	<u>Due Date</u>
Cash	Due upon Receipt	3/26/2020

Remit To:  
Lee-Smith, Inc.  
2600 8th Avenue  
Chattanooga, TN 37407

Paid-With:

Amount Due: \$1,754.86                      Amount Received: \$0.00                      Bal Due: \$8,054.86

Return Policy: All returns, including cores, must be made within 14 days. Between the 14th and 30th day, a 15% restocking charge will be assessed. All cores must be returned in the original box and be drained, cleaned and reassembled. An invoice copy must accompany any return, including any warranty request. No returns after 30 days. No returns of special order parts.

Part Disclaimer: Part numbers herein are used for identification purposes only. Parts may not be sourced from the original equipment manufacturer.

Warranty Disclaimer: Customer's sole and exclusive warranty, if any, is that provided by the manufacturer of the part. Seller hereby disclaims all express or implied warranties, whether implied by operation of law or otherwise, including, without limitation, all implied warranties of merchantability or fitness for a particular purpose. In no event, shall Seller be liable for personal injury or property damage or any other loss, damage, cost of repairs, or incidental, punitive, special or consequential damages of any kind, whether based upon warranty, contract, strict liability, negligence or any other cause of action arising in connection with the products or services sold or performed by Seller. Customer agrees that under no circumstances shall Seller's liability, if any, for damages relating to a product or part exceed the net sales price of the defective product or part. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of any product or part.

I agree to pay all collection costs, interest at 1.5% per month, and reasonable attorney's fees if I fail to pay within terms or if collection is referred to an attorney. I have read and understand the Return Policy, disclaimers and disclosures.

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Customer P/O:

cwilson

Orig R/O: 0

Completion Date: 3/25/2020

**Task: 1 45-00000 Engine System**

**Department: Service**

**Complaint:** CUSTOMER STATES THE TRUCK IS SMOKING WHITE SMOKE REAL BAD. CUSTOMER ALSO STATES OIL IS LEAKING ONTO THE EXHAUST AND TRUCK IS RUNNING ROUGH. CHECK AND ADVISE. PULL HEALTH REPORT. TRUCK WOULD NOT CONNECT.

**Correction:** 3/23/2020 2:53:06 PM 97563 Found oil all over the engine on the drivers side. Oil is not even touching the dipstick as well. Quoted oil dye and oil, so i can see where the oil leak is even coming from.  
3/24/2020 9:40:48 AM 97563 Started engine to run for a while to check for the oil leak. Found tons of white smoke coming out of the exhaust. Leak is not the source of the oil consumption. Going to troubleshoot the fault codes, to find source to the oil consumption.  
3/24/2020 10:44:47 AM 97563 There are 25 faults active or inactive within the last 25 engine hours, so i have to switch back and forth and enter all the faults to analyze which fault to troubleshoot first.  
3/24/2020 10:49:45 AM 97563 Followed troubleshooting for fault 3312 after entering into analyzer. Found oil in the exhaust of the turbo, eds says to change fault search to internal oil consumption  
3/24/2020 11:19:10 AM 97563 Found oil in the turbo exhaust and intake. Found oil in charge air cooler, found oil leaking out of DOC/DPF.  
3/24/2020 11:40:40 AM 97563 Calling customer to see how they want to move forward.  
3/25/2020 11:11:34 AM 97563 Pulled DOC and DPF off. There is so much oil in the DPF and DOC they are destroyed, it also got past the DPF and in to the SCR and destroyed it, that is why there are so many SCR codes as well.  
3/25/2020 11:43:34 AM 97563 Going to have to clean the charge air cooler pipes, and exhaust pipe as well. There is oil in everything. All the clamps are breaking as well because the truck has so many miles on it.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	3376891	DETECTO	EA	2.0	\$24.28	\$48.56
	62631	20035 15W40 CJ4 ALL FLEET GALL 168 SKID	EA	2.0	\$14.18	\$28.36
	Laptop	Diagnostic Computer		1.0	\$62.50	\$62.50
	Move I/O	move into bay		1.0	\$68.75	\$68.75
yates 95186	Move I/O	move out of bay		1.0	\$68.75	\$68.75
yates 94642	ShopSup	Environmental and Supplies Fee		1.0	\$64.26	\$64.26
				<b>Task 1 Subtotals</b>	Parts:	\$76.92
					Labor:	\$856.75
					Miscellaneous:	\$264.26
				<b>Task 1 Subtotals</b>		\$1,197.93

**Task: 2 30-00000 Electrical Group**

**Department: Service**

**Complaint:** CUSTOMER STATES THE SECOND BATTERY'S TERMINAL IS LOOSE. CHECK AND ADVISE.

**Correction:** 3/23/2020 2:51:49 PM 97563 Found battery stud broken and connections loose. Quoted battery that needs replaced before i can do anything.  
3/24/2020 9:35:48 AM 97563 Replaced battery still had to jump off, going to charge batteries to see if pack was just discharged from battery failure. If continues will test other batteries.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	1.5-C	CORE 1.5 UNITS 31	EA	1.0	\$29.00	\$29.00
	31XHD	31XHD STUD 925 CCA 180 RES 18MO	EA	1.0	\$79.99	\$79.99
	1.5-C	CORE 1.5 UNITS 31	EA	-1.0	\$29.00	(\$29.00)
	ShopSup	Environmental and Supplies Fee		1.0	\$22.91	\$22.91
				<b>Task 2 Subtotals</b>	Parts:	\$79.99
					Core Chg:	\$29.00
					Core Ret:	(\$29.00)
					Labor:	\$305.45

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Miscellaneous: \$22.91  
Task 2 Subtotals \$408.35

**Task: 3 13-030000 Brakes - Parking Brake - Diagnose Department: Service**

**Complaint:** PER CUSTOMER SOUNDS LIKE AN AIR LEAK NEAR OR AT AIRBAGS SAYS ONLY LEAKS WHEN UNDER LOAD CHECK AND ADVISE. APPROVED FOR 2 HOUR DIAG

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
	ShopSup	Environmental and Supplies Fee		1.0	\$0.00	\$0.00
				<b>Task 3 Subtotals</b>	Parts:	\$0.00
					Labor:	\$0.00
				<b>Task 3 Subtotals</b>		\$0.00